



Leverage unmatched quality assurance - every loan, every rule, every day.

Stay ahead of risk and protect portfolio performance with the proactive compliance monitoring of the Sentry360 platform, the state-of-the-art mortgage servicing quality assurance platform that enables us to monitor your full loan portfolio for applicable adherence every day.

Experience the confidence of daily monitoring across hundreds of rules.

The Sentry360 platform is a rules engine made up of hundreds of rules based on adherence to government and agency servicing regulations – including Fannie Mae, Freddie Mac, Ginnie Mae, USDA, HUD and VA – as well as internal business processes and procedures.

Unlike traditional quality assurance or quality control programs, the Sentry360 platform doesn't require you to rely on statistical sampling or wait until month-end to uncover issues. This cutting-edge platform is built to give you daily insights and real-time control over your mortgage servicing portfolio. Turn data into action with output to be used for reporting, analysis, exception dispositioning and task management.

The Sentry360 platform aides in identifying loans that require incremental work before becoming exceptions and regulatory issues. Users can track and trend the results identified to bolster operational performance providing evidence of remediation for audits and issue identification.

Here's how the Sentry360 platform puts you ahead:

- **Audit-proven accuracy** – By undergoing hundreds of audits by all of the respective regulatory entities, we've calibrated our rules set to deliver exceptional precision and reliability.
- **Daily mock audits** – Stay ahead of regulatory compliance with hundreds of rules per month of third-party regression testing via third-party testing. Through operational use of the rules and regulatory interpretations, we've enhanced our mock audits.
- **Smart exception tracking** – Mitigate future loan defects with exception tracking that provides analysis and feedback to help you make updates to your process and technology.

For more information, reach out to your ServiceMac representative.

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Loans Boarded

Every loan begins being tested the day it is boarded and every day thereafter.



Reporting

A collection of Business Intelligence tools and reports to aid in the analysis of Sentry360 data and results.



Research

The ability to search and filter data within the Sentry360 dashboard.



Remediation

Internet users use Sntry360 to analyze and remediate warnings and fails.



Mock Audits

Real-time audit results from each regulatory and government agency.



Executive Dashboards

High level visual display of various subsets of data including KPIs which allows for quick review of performance



Operational Efficiency and Automation

High level visual display of various subsets of data including KPIs which allows for quick review of performance.

Audience

Leadership, Business Stakeholders, Line-level Users, Investor & Regulatory Agencies

